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## Press Release

10<sup>th</sup> January 2023, Male'

### **Acceptance of payment for Raajje Transport Link (RTL) Male City Bus Service through MasterCard and VISA Branded Contactless Debit and Credit Cards.**

In partnership with Bank of Maldives and MasterCard, we are delighted to inform our customers that starting from today onwards, we will accept fare payment for RTL Male City Bus service through MasterCard and VISA branded contactless debit and credit cards. Customers can now use MasterCard and VISA branded contactless debit or credit card issued by any bank in the world in our RTL bus service. Fare collection validators are installed in all our RTL Male City buses which allows our customers to simply tap their MasterCard and VISA branded contactless debit or credit card to pay for their commute on our RTL bus service network. We hope that the acceptance of fare payments through this new payment method along with the existing payment methods gives our customers more accessibility and convenience while commuting. Listed below are the fare payment methods that we are now accepting for our RTL bus service.

1. **Cash payments:** Paper ticket directly from the RTL Male Buses (R10, R11 & R12) and Atoll regions (Addu City, Fuvahmulah City & Laamu Gan / Fonadhoo / Isdhoo / Kalaidhoo).
2. **Online Payment:** QR ticket through RTL Travel App or RTL Website (Service is available for all RTL Bus & Ferries); and
3. **Tap to Pay (Ticketless):** Account based ticketing through MasterCard & VISA branded contactless debit or credit card for Male City Buses.

Kindly be informed that although we have initially started this contactless tap to pay option for Male City buses, work is ongoing to introduce this contactless tap to pay method for RTL bus service at other atoll regions. Raajje Transport Link (RTL) bus services are free of charge for senior citizens of 65 years and above, minors below 3 years of age, differently abled people registered with the National Social Protection Agency (NSPA) and students in school uniform.

We would like to express our heartfelt gratitude to the collaborative effort provided by Bank of Maldives and MasterCard to implement this contactless payment method for our customers. In the age of digital banking, we believe that a lot of our citizens already possess a contactless MasterCard or VISA branded debit or credit card. Our aim is to provide our customers with more payment options so that it will help them to use our services seamlessly with ease and convenience.



Commenting on this significant milestone, our CEO, Mr. Adam Azim stated "We are grateful to our partners BML and MasterCard for the immense support and assistance provided in the integration of contactless MasterCard and VISA debit and credit card payments into our RTL bus service. This is an essential step for us in making our service more easily accessible and convenient to the public. We believe the option to use this contactless payment method will be a major factor in helping even more people adopt our RTL bus service. Our aim is to provide an excellent service that is enriched with a wide array of convenient options, thereby enhancing our customer experience."

The RTL schedule and route map is accessible on RTL website and travel app. Furthermore, our customers can also use the apps live tracking feature to find the location of our buses. We are grateful to our RTL customers and citizens residing at Atolls and Greater Male' Area for their continuous cooperation and support since the inception of this service. As the country's largest public transportation provider, our company's objective is to provide a safe, affordable, and convenient land and sea transportation service for the public.

**For more information please contact:**

Hotline: 1650

Email: [info@mtcc.com.mv](mailto:info@mtcc.com.mv)

Website: [www.mtcc.com.mv](http://www.mtcc.com.mv)

